

# NEIGHBOR ACTION PLAYBOOK

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## PURPOSE

### We Are Focused On Actions That:

- Inform the community
- Strengthen the legal case for review of JSX Passenger service at SMO
- Maintain credibility with press and decision-makers
- Document airport impacts in a usable way

This is a moment where disciplined, consistent effort can make a difference.

## PRIORITY ACTIONS

### 1. Stay Aligned On Messaging

Core points:

- This legal case is about land use, community impact and transparency.
- The legal case is about process and oversight, not just noise.
- The airport is scheduled to close – decisions now matter.

### 2. Document

Fill out an Impact Report to document anything new, odd or unusual you notice regarding airport operations at [LCdefense.org/impact](https://LCdefense.org/impact).

### 3. File Official Noise Events

Events can be filed with the city:

Email: [noise.mailbox@santamonica.gov](mailto:noise.mailbox@santamonica.gov)

Phone: (310) 458-8692

Online: <https://complaint-us.emsbk.com/smo4>

## AVOID

### 1. Confrontational Actions

Please don't harass staff, operators or airport users.

### 2. Acting Independently

Please don't act independently on the case or strategy.

### SIMPLE RULE OF THUMB

If it creates a clean, credible record → do it.  
If it feels emotional or reactive → don't do it.

## TIME

### Key Milestone: May 12th Court Hearing On Demurrer

The judge will decide if the case moves to the next phase and when it will be heard on the merits.

## FINAL NOTE

Your voice matters. Consistent, credible input from neighbors is one of the most effective ways to influence outcomes.

Thank you for being engaged and helping move this forward in a way that truly counts.

## QUESTIONS?

Most commonly asked questions are answered on our website  
For other questions or suggestions please email us.

**Website: [LCdefense.org](http://LCdefense.org) Email: [info@LCdefense.org](mailto:info@LCdefense.org)**